

## Sandy Edmonds

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**From:** Laura Moran [funpartiesbylaura@yahoo.com]  
**Sent:** Friday, May 06, 2011, 12:51 PM  
**To:** Sandy@lalb.org  
**Subject:** Re: complaint - St. Charles Auction

Yes, you may. Thank you so much for your help.

--- On **Fri, 5/6/11**, **Sandy Edmonds** <[admin@lalb.org](mailto:admin@lalb.org)> wrote:

From: Sandy Edmonds <[admin@lalb.org](mailto:admin@lalb.org)>  
Subject: complaint - St. Charles Auction  
To: [funpartiesbylaura@yahoo.com](mailto:funpartiesbylaura@yahoo.com)  
Date: Friday, May 6, 2011, 5:34 PM

Laura,

I just wanted to follow up with you as we previously discussed to see if we are able to close your complaint now that you have received your money.

Thank you!

## Sandy Edmonds



**Louisiana Auctioneers Licensing Board**

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5222 Summa Court, Suite 352, Baton Rouge, LA 70809

Phone 225-763-5568 | Fax 225-763-5598

[Sandy@lalb.org](mailto:Sandy@lalb.org)

[www.lalb.org](http://www.lalb.org)

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No virus found in this message.

Checked by AVG - [www.avg.com](http://www.avg.com)

Version: 10.0.1325 / Virus Database: 1500/3626 - Release Date: 05/09/11



*Louisiana*  
Office of the Governor  
Auctioneers Licensing Board

5222 Summa Court, Suite 352  
Baton Rouge, LA 70809  
Telephone 225.763.5568 Fax 225.763.5598  
Website: [www.lalab.org](http://www.lalab.org) Email: [admin@lalab.org](mailto:admin@lalab.org)

### AUCTIONEER CONSUMER COMPLAINT FORM

THIS FORM IS TO BE USED IF YOU ARE FILING A COMPLAINT AGAINST A LICENSED AUCTIONEER BECAUSE HE OR SHE HAS VIOLATED A STATUTE, RULE OR ORDINANCE. PLEASE FILL OUT THE FORM AND RETURN IT TO THE ADDRESS STATED ON THE FORM.

THIS COMPLAINT IS FILED AGAINST THE INDIVIDUAL/BUSINESS BELOW:

AUCTIONEER'S NAME: New Orleans Auction/St. Charles Gallery

LICENSE # (if known): \_\_\_\_\_

ADDRESS: 1330 St. Charles Ave. New Orleans, LA 70130

PHONE NUMBER(S): 504-586-8733

COMPANY NAME: ABOVE: Jean R. Vidas

PHONE NUMBER(S): above cell: 504-250-6899

PLEASE STATE THE EXACT NATURE OF YOUR COMPLAINT INCLUDING DATES.  
Give as much detail as possible. You may attach a separate sheet if necessary.

Put my sterling silver flatware set on consignment for auction held on November 20 + 21, 2010. Received notice (attached) by mail on January 27, 2011 it was sold. Contacted them by phone on or about Feb. 24, 2011 & was told checks were being cut March 4, 2011. Still no check, so I emailed them on March 18, 2011 (attached). Started calling on phone March 28, 2011 and was referred to Jean Vidas, who returned my call on March 29, 2011.

**COMPLAINANT INFORMATION:**

NAME: Laura Moran

ADDRESS: 38 Boimare Ave. Kenner, LA 70065

PHONE NUMBERS: HOME 504-443-5306 <sup>cell</sup> ~~work~~ 504-813-5306

**DID YOU HAVE A WRITTEN CONTRACT WITH THE AUCTIONEER?**

YES  NO

If yes, attach copy of contract.

**ATTEMPTS TO RESOLVE THE PROBLEM:**

What attempts, (if any) have been made to resolve this complaint prior to filing with the board?

Have been calling almost daily to Jean Vidos who promises to call me back (+ does not). Says she's having a meeting + will let me know something, but no promises of any forthcoming payment.

Date of demand letter(s) (if any) asking for refund or other demand: \_\_\_\_\_  
(Attach copies of any correspondence)

Date of formal complaint (if any) filed in any court: \_\_\_\_\_  
(Attach copies of documents)

Response (if any) by Auctioneer or Business: \_\_\_\_\_  
(Attach copies of any correspondence)

Are you willing to appear before the Board at a formal hearing on this matter? YES  NO

Filling out this form with as much information as is known will expedite the investigation of your complaint.

Please sign this document and mail it along with copies of supporting documents.

The complainant states that he/she is the complainant in the foregoing complaint and that all of the allegations contained therein are true and correct to the best of Complainant's knowledge, information and belief.

Laura Moran  
COMPLAINANT'S SIGNATURE

4-4-2011  
DATE

NEW ORLEANS AUCTION  
ST. CHARLES  
GALLERY, INC.

Dear Consignor:

Enclosed please find your consignor statement from our November 20 & 21, 2010 auction; this is a preliminary, unaudited statement. Collected funds will be forwarded to you thirty (30) business days after the auction.

Please contact your consignment agent if you have any questions regarding this statement.

Thank you again for your consignment.

Sincerely,

NEW ORLEANS AUCTION ST. CHARLES GALLERY

# CONSIGNOR STATEMENT

NEW ORLEANS AUCTION



1330 St. Charles Ave. - New Orleans, LA 70130  
604-586-8733 - Fax 504-586-8841



Account Address

Laura Moran  
38 Barmons Ave.  
Kenner, LA 70085

Sale Date January 22, 2011  
 Consignment No. 16897  
 Customer No. 34734  
 Sale No. A111  
 Date Consigned 12/10/2010  
 Work Phone 504-443-5306  
 Home Phone same  
 Fax Phone 504-443-0480  
 Cell Phone 504-813-5308

Item	Lot No.	Description	Photo Fee	Reserve	Hammer	Cons %	Commissions	Insurance	Net Due	Pending
16897/001	1002	Cased Fifty-Piece International Sterling Silver "Rose Ballet" Partial Flatware Service.	\$15.00	\$0.00	\$700.00	20.0%	\$140.00	\$4.50	\$540.50	\$0
			\$15.00		\$700.00		\$140.00	\$4.50	\$540.50	\$0

Hammer Total	\$700.00
UnPaid Lots or Extension	\$0.00
Commissions	\$-140.00
Insurance	\$-4.50
Catalog Photo Fees	
Web Photo Fees	\$-15.00
Brochure Photo Fees	
Total Photo Fees	\$-15.00
Adjustments	\$0.00
Miscellaneous Charges	\$0.00
Due Consignor Before Payouts	\$540.50

**Payments, Adjustments and Misc Charges Detail**

Advances	\$0.00
Interest on Advances	\$0.00
Payments	\$0.00
Invoices Credited	\$0.00
Total Payments	\$0.00
Net Due Consignor	540.50