



March 9, 2011

MR JAMES KENNETH COMER, CHAIRMAN
LOUISIANA AUCTIONEERS LICENSING BOARD
5222 SUMMA CT STE 352
BATON ROUGE LA 70809-3727

Re: Complaint Against Louisiana Auctioneer's Licensing Board Regarding
Failing to Extend Common Courtesy Notice to Me of Certified and Subsequent Regular Mail
Delivered Addressed to Me at LALB Office

Dear Mr. Comer:

This letter serves as an official complaint regarding deficiencies of the LALB office of meeting its mission of serving the needs of the public, to wit:

The State Board of Ethics notified me on Monday, March 7, 2011 that it had attempted to deliver a certified letter to me dated January 31, 2011. The letter was addressed to the LALB Office, and they sent a second letter via regular mail dated February 24, 2011 in which they relay the initial certified letter was "refused." In a subsequent certified letter to me dated March 3, 2011, this time delivered to my home address, they relay the initial letter was "unclaimed;" however, they relay that they could now send the certified letter to me "due to receiving notice of your new forwarding address." Please note that the letter's envelope was **clearly** stamped in red to be **confidential**.

I want to know why the LALB failed to extend the common courtesy of notifying me of this letter, particularly given that I live only five (5) minutes away and how such conduct by the LALB is consistent with your statement at the January 10, 2011 meeting regarding Ms. Edmonds' lucrative employment conditions, that "the public's needs are being met in every way and we've had no complaints." I also wish to point out that I encountered Ms. Edmonds at the Interior Design Board meeting on Friday, February 25, 2011, and neither Ms. Edmonds nor Ms. Dow mentioned a word about any such certified letter or regular-mail letter. In fact, I received no such phone call, email, or any other form of communication from anyone at the LALB regarding the matter.

I have made the Ethics Board aware of this situation, and I will leave it for them to determine whether the LALB failed to meet that Board's needs as a State Agency; however, I want it known that I am a member of the public and a licensee of the LALB, and I object vehemently to this blatant disregard of common courtesy, and it forms the basis of this formal complaint against the LALB.

Also I want to know what the ultimate disposition of the letter sent via regular mail on February 24, 2011 was. Specifically, did the LALB retain this letter, or did it return the letter to the Ethics Board **unopened**. Finally, is anyone who may have been involved in the receipt of either of the two letters willing to sign a sworn affidavit

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that the letter, which again was clearly marked **confidential**, was not opened by anyone associated with the LALB?

I appreciate your attention to this matter, and I trust the issues I have raised will be addressed by the LALB in short order.

CC: Freddie Phillips, LALB Member

Sincerely,


Robert Burns